

Overseas Pakistanis can raise their issues on the Pakistan Citizen's Portal (PCP) by using these options:

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| <p>By Using Mobile App (People having smart phones)</p> | <ul style="list-style-type: none"> • Android Link: https://play.google.com/store/apps/details?id=com.povpk.citizensportal • IOS Link: https://apps.apple.com/pk/app/pakistan-cotizens-portal/id1439885831 |
| <p>By using Web-Access (People having no smart phones)</p> | <p>web.citizenportal.gov.pk</p> |
| <p>By Participation in Khuli Kachehris</p> | <p>Overseas Pakistanis can participate in e-Kachehris which are being scheduled as per SOPs on Facebook, Radio or TV by 24 Federal Organizations.</p> |
| <p>Manual Complaint lodging facility</p> | <p>Overseas Pakistanis who are either illiterate or physically challenged, or aged or women/widows can lodge their written complaints as per SOPs through PCP-Dashboards. In this regard, all dashboards of MOFA and its Foreign Missions are authorized to do so.</p> |
| <p>Help-line for Guidance</p> | <p>+92-51-9000111</p> |

PAKISTAN CITIZEN'S PORTAL

WEB-BASED ACCESS TO PAKISTAN CITIZEN'S PORTAL

Web.citizenportal.gov.pk 

LOGIN

MOBILE PHONE APPLICATION AVAILABLE DOWNLOAD AND INSTALL




 Available on the
App Store


 ANDROID APP ON
Google play

عوام کی آواز



HELP LINE

051-9000111





بذریعہ ویب سائٹ شکایات درج کرنے کے لیے لاگ ان کریں

Web.citizenportal.gov.pk

LOGIN

بذریعہ موبائل ایپلیکیشن شکایت درج کرنے کے لیے اپنے موبائل پر
پاکستان سیٹیزن پورٹل ڈاؤن لوڈ کریں۔

Available on the
App Store



ANDROID APP ON
Google play

عوام کی آواز

PAKISTAN CITIZEN'S PORTAL

051-9000111

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